



**The Institution of Fire Engineers
Canada Branch Proudly
Presents this Professional
Development Event:**

**NOVEMBER 21, 2018
8:30am – 11:30am**
**Fire and Emergency Services Training
Institute (FESTI)
2025 Courtneypark Drive East
Mississauga, ON L5P 1B2**

UNDERSTANDING HOARDING DISORDER, INTERVENTIONS AND STRATEGIES FOR RESIDENTIAL PROPERTY MANAGERS



Hoarding is the persistent difficulty discarding or parting with possessions, regardless of their actual value. The behaviour usually has deleterious effects that include emotional, physical, social, financial, and even legal for a hoarder.

A tenant who is hoarding puts other residents at risk, and in the event of a fire, it can put the building, neighbours and emergency responders at risk as well.

Understanding how to deal with a tenant who hoards in a sensitive, effective way is important and should be included in a building maintenance plan.

WHO SHOULD ATTEND?

Property Managers, Condo Boards, Building Managers, Design Professionals, Fire Prevention Officers, Emergency Planners, Security Specialists, Emergency Managers, Safety Specialists, Facility Security Managers, and more!

Attendees will receive 1.5 hours of continuing professional development education credit.

IFE Canada & CAI Members: \$35.00
Register: www.ife.ca/events

Non-IFE / CAI Members: \$45.00
Contact: secretary@ife.ca

UNDERSTANDING HOARDING DISORDER, INTERVENTIONS AND STRATEGIES FOR RESIDENTIAL PROPERTY MANAGERS

This unique event will provide valuable information about how to manage and educate tenants affected by a hoarding disorder. Find out how Fire Services is supporting property managers to reduce their tenant's hoarding and clutter. Learn about hoarding, a mental health disorder, and the symptoms involved. Attendees will discover the early warning signs of hoarding and clutter and how to prevent a future crisis.

BREAKFAST INCLUDED! Starts at 8:00am
IFE PRESIDENT: WELCOME: 8:30am
GUEST WELCOME: 8:35am

HOW FIRE SERVICES RESPONDS TO PROPERTY MANAGERS DURING HOARDING CASES

- ***John Truong, Brampton Fire and Emergency Services***
- ***Madeline Crevier, Brampton Fire and Emergency Services***

Learn when to contact Fire and Emergency Services and how to work with Fire Departments to address a resident with Hoarding and Clutter. When Hoarding issues are discovered and brought to the attention of Fire and Emergency Services, they will coordinate with Property Managers to support them in educating the resident struggling with Hoarding behaviour. In tandem, Fire Departments also utilize enforcement tools, where necessary, to alleviate the Hoarding conditions through a harm reduction model. Learn how "harm reduction" is the most successful approach to reducing Hoarding and Clutter.

UNDERSTANDING HOARDING AND MENTAL HEALTH: WHAT RESIDENTIAL PROPERTY MANAGERS NEED TO KNOW

- ***Heather Coupey, City of Mississauga, Community Development, Coalition on Hoarding in Peel***
- ***Michelle Oosterhof, Hoarding Specialist, SHIP***
- ***Jennifer Brock, Hoarding Specialist, SHIP***

This informative session will provide a broad overview of Hoarding as a Mental Health disorder. Hoarding symptoms include acquiring too many things, regardless of their perceived value, difficulty discarding and excessive clutter that interferes with a resident's normal use of their home. The complexity of Hoarding will be discussed with a lens to seeing the world through their eyes.

HOARDING 101: TIPS FOR RESIDENTIAL PROPERTY MANAGERS

- ***Heather Coupey; City of Mississauga – Community Development, Coalition on Hoarding in Peel***

Prevention is the key. Learn what the early warning signs are of Hoarding and Clutter and how to prevent a future crisis. Learn how to approach a resident and how to engage them with an action plan. Potential roles for family members or friends as "support persons" will be discussed. This session will also distribute a Tip Sheet on Hoarding to all attendees with resources in Peel Region.



ABOUT THE INSTITUTION OF FIRE ENGINEERS CANADA BRANCH

Founded in 1918, the IFE is a non-profit making professional body with a rapidly growing membership of over 10,000 and a global reach that extends through 42 international branches. Licensed by the Engineering Council, the IFE upholds professional standards within all public and private fire sectors by offering assessment of knowledge, experience and development and engages with major stakeholders to offer international conferences, identify and promote good practice and enhance technical networks worldwide.

Over the years we have expanded our membership base and we now have members in every province of Canada. Our objective; To encourage and improve the science and practice of Fire Extinction, Fire Prevention, Fire Emergency Management, Fire Engineering and all operations and expedients connected therewith, and to give an impulse to ideas likely to be useful in connection with or in relation to such science and practice to the members of the Institution and to the community at large.

IFE MEMBERSHIP OFFERS YOU:

- ✓ Status (complete with post-nominal) as a competent and professional fire engineer with global recognition.
- ✓ Free subscription to the International Fire Professional journal.
- ✓ Regular informative e-newsletter.
- ✓ Discounted conferences and training events.
- ✓ 10% off IFE publications – see www.ife.org.uk/shop.
- ✓ An opportunity for career progression through a range of examinations recognized by OFQUAL.
- ✓ Support for education, training and Continuing Professional Development (CPD).
- ✓ A voice in national and international debate on issues affecting the world of fire engineering.
- ✓ Involvement in the development of the profession.
- ✓ An opportunity to network with fellow professionals throughout the UK and Canada, including meetings and social functions.
- ✓ Involvement in Special Interest Groups for the discussion of issues in fire engineering.
- ✓ Impartial, friendly advice on how to become an Engineering Technician (EngTech), Incorporated Engineer (IEng) or Chartered Engineer (Ceng).